



24 June 2020

Press Release

Fraudulent Websites Alert

Livi Bank Limited ('livi' or 'livi bank') wishes to alert customers and the general public to beware of a number of fraudulent websites purporting to be from livi. These fraudulent websites use web addresses with suffix "www.livibank.com". (see Appendix attached for the list of fraudulent websites).

Customers and members of the general public are advised not to provide any personal information or conduct any transactions on these websites.

livi's official website is <https://www.livibank.com>, and you should always double check your browser address. If you are unsure whether a website or communication you have received is legitimate, you should never provide your personal details. Instead, contact livi directly using a number or method you know is genuine.

Anyone who has provided personal information through the fraudulent websites should immediately call livi bank Customer Service Hotline (852) 3893 3200 or email to livicare@livibank.com.

Livi Bank Limited declares that it has no connection with these fraudulent websites. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

Media contacts

livi corporate communications

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APPENDIX

List of Fraudulent Websites

hxxp://syspcm.com.cn/www.livibank.com/en/
hxxp://syspcm.com.cn/www.livibank.com/tc/
hxxp://wazi.org.cn/www.livibank.com/en/
hxxp://wazi.org.cn/www.livibank.com/tc/
hxxp://uumm.org.cn/www.livibank.com/en/
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